

## GENERAL TRASH SERVICE

### Comments:

Without the ability to replace unsatisfactory service breeds the same. The American way, work hard, do a good job, be more successful. No competition in trash services was the main reason for the fall of the USSR. RW

As a single person, I do not have enough trash each week to warrant the already expensive trash service I pay for. If this plan took effect I would most certainly have to combine my trash service with a neighbor in order to work this new cost into my budget each month.

Nearly every other major city in the country (except Wichita) has adopted strategies for franchise trash systems and/or curbside recycling, so what is up with us? It appears that the City/County council is afraid of making an unpopular choice, but the data shows that it is inevitably correct and well received. Come on!

I like who I'm with and I'm paying \$58.00 per every 3 months.

Some citizens will object to this idea. However, if the City does it, they will accept the idea. There is no need to have multiple services going up and down our neighborhood streets virtually every day.

The City should stay out of this service. Why is this proposal still under consideration? There are a number of factors which the plan does not address or has been rationalized in an unsatisfactory manner: 1. The proposal would increase costs to individual households. The \$20 fee is greater than what most people pay today. 2. The proposal increases management costs to be borne by taxpayers. It is doubtful that the increase in service costs and insurance would actually offset any perceived benefits. 3. The proposal does not encourage trash reduction by households. 4. The proposal limits the entrepreneurial potential by trash haulers. The price fixing effects will increase costs for the city and households, in excess of the benefits received by the service. 5. The only people who will really benefit from the proposal will be the trash haulers and their politicians who will grab and hold the choicest areas. This has the earmarks of a rich gravy train of positive revenue streams.

the current system promotes competition.

Include condos and apartments.

Not sure of the difference between franchising vs. co-op, but the city should definitely NOT leave the current system in place. Too many trucks driving the same routes.

Want only ONE hauler/area + cost should be based on amount of trash disposed (by weight). I eat out most of the time & it would take 8 weeks or more for my trash can to get full. Should be able to "share" services with neighbors, who also have "little" trash & who also recycles.

People on S.S. have not had a raise in 2 years, so why would we want to pay more for our trash service???

I am handicapped and a senior. I get pull out service for \$42 every 3 months. That is \$14 a month and I do not have to take my trash to the curb. They come up to the house and get it. WHAT WILL HAPPEN TO THE HANDICAP SERVICE IF THE CITY SCREWS THINGS UP?

My current trash bill is less than \$20.00 per month, but I don't have a once per year bulk waste pick up. I am concerned about how much and what type of waste the bulk waste once per year will accept. I don't mean waste oil and that sort of things, I mean limbs, tires, wheels, etc.

The city should not district trash service. That will not allow growth of the smaller trash companies. Neighborhood association fee's should be broadcasted though so more folks know about them.

This 1 hauler/area is a much needed/much awaited/much welcome decision. A single pick makes so much more sense from the point of view of global (or regional) sustainable practices. Ask any environmental engineer. But please make sure single stream recycling is retained with the new system. That is the best way to encourage recycling especially among people who are NOT used to recycling. The Waste Management's rebate system is another great incentive. But a reduced cost (or no cost at all for recycling) will be an equally attractive alternative.

All the city needs to do is at most publish annual pricing/service survey results so the citizens can be informed and choose which service they wish to use. Some people who want to recycle could choose a slightly higher service to get the curb side recycling they like, others may choose a cheaper service and either do their own recycling or not recycle. It is and should always be their choice. The annual survey results can be published on the city web site and in the phone book. Printed versions could be distributed through WIN members.

I hope to see a plan that will take the numerous truck out of each neighborhood. I do have a private recycler who may be put out of business unless he too is taken into the plan. Please continue to work on this issue. Perhaps \$20/ month is a bit high since I am now paying \$42/ 3 months.

My sister lives in Broken Arrow, OK and has city-wide trash service. She pays LESS than \$18 a month for TWICE A MONTH pickup. If the city can't negotiate something close to this level, it needs to butt out. I pay less than their current proposal and would like to keep it that way.
recycling is vital to the community. Many cities have governmental recycling, provide containers and do pickup on a regular basis. That makes it easy for all residents to participate. Franchising would limit the number of trucks using the streets and help to prevent deterioration,
WC made 1 billion dollars of of consumers last year with just Recyclables, and then sold those Items for another 1 Billion Dollars and they want to be everybodys Trash Hauler I don't think so.. Why don't we build an Incinerator burn the Trash and bring it in from other Cities and States make some money for our City???
Yes. The point of a single hauler is more efficiency for the hauler, less traffic and associated costs for the city. Any plan should reflect lower trash service prices and at least projected tax savings. Of course, they will spend any savings on something else, that we should have had a voice in.
Stay out of my trash business! I want the freedom of choice.
For the above three questions the survey only allows one "NO" and one "YES" answer for the three questions. Question 2 "NO".
This system would be especially useful for new city residents who are moving to the area. This was a weeks-long challenge for me to determine which service would best serve my need. On the other hand, this would make moving from one part of the city to another slightly more complicated, unless the transfer was directly associated with the transfer of water services.
If we lose competition we will soon lose good service and we will immediately lose on the price of service.
Why does govt' thinks it is their responsibility to take over the trash service?
The trash service is just barely affordable now as it is and I don't think the city should cost us more money cause they want control over the people. The city is already charging every person that has real estate a fee for solid waste so my question is what is that money going to? I like being able to get some money back out of our alluminum but if the city is going to take that away from us just so they can get the extra money instead of the citizens I call that a take over and taking away our recourses to recycle and recoupe some of our expenses and giving them the more wealthy that don't want to recycle.
I am a firm believer in less government and more free enterprise
I like the more green idea of one provider in one area, but I am afraid that we will lose quality without competition. Competition is the only way to keep the cost down for the consumer. They say only \$20 now but that price will be double in 5-10 years
While I appreciate the advantages of a co-op plan and particularly that curb side single steam recycling would be included I am concerned about the loss of my consumer right to "fire" my trash hauler if they do a poor job. Right now I am satisfied with my trash service and our neighborhood has essentially done a "co-op" plan as most of us went with one trash hauler and recycling.
Several residents pay a lower fee than what was proposed. Also, some haulers offer various services that assist the older population. There are many independent haulers that are family owned, which would/may result in elimination of Ma and Pop companies. The city is always talking about job development, but it is the Ma and Pop companies that keep us afloat during times of economic hardships.
Each hauler should have the same number of dollar Net income. Services should all be the same and performed the same. If hauler does not perform and 60% of users indicated non-performance then area would be divided up among the other haulers or a new hauler selected.
Not all trash companies have good customer service...It took me a long time to find one that is reliable therefore don't won't to be forced to have a service that I am not happy with.
This will minimize illegal dumping and save tax dollars by freeing city crews from picking household and furniture strewn through alleys and curb sides. The need for yearly clean ups will be reduced because no one needs to save their large scale items. There is the possibilty for a reduction in staff at OCI since they are the ones charged with trying to enforce the current code.
With a clause for review of its effectiveness and to discontinue the plan if not working well.
I really like my trash hauling service and do not want to be told who I have to use. My trash service is a smaller company, and I wish to continue to support them.
Keeping a system simple is a good common sense approach that needs to be looked at, I like this idea, it seems

Personally happy w/ my current trash service - Waste Mgt. Should the city leave the current system in place? Maybe
I like my hauler and he is reasonable (almost 60/3mos) but w/o recycle. \$20 a month w/ recycle would be great.
My water & sewer bill has had enough sticker shock lately.
I don't know about the system but I would like more options.
not sure how franchising is defined. Would depend on how it is set up. Free market is important but wear and tear on streets is a major concern and expense.
We need only one hauler per area. Some of us have contracted for cheaper rates but other haulers continue to come into the area.
Leave it alone. We will not get good service if we cannot choose and have a little competition between companies. I have had Waste Management for 20 years and have NO complaints....
something needs to be done - we have been talking about this for years. If recycling is included, I think it is a good deal and would prompt more people to recycle. Although I worry about the unemployed or the elderly that have limited incomes and may not be able to pay more for service.
Too many different trucks on too many different days of the week.
I lived in ElDorado for years and it was great having water bill/trash all in one service. Private trash service is so expensive and if you have an issue and need to change, they charge you \$75 to take the cart. I found this out by a letter from a collection service! Therefore I haul all of m trash to my parent's house each week. I would rather recycle and take care of it at home.
THE CITY GOVERNMENT SHOULD STAY OUT OF THE PEOPLE'S BUSSINESS AND LET THE PEOPLE THEMSELVES DECIDE WHO THEY WANT TO HAUL THEIR TRASH.
If 20 plus vendors are honored, but just organized by region, it will make the "travel" on streets less, as different carriers come through the areas several times week. Hopefully, with efficiency, also, the rate could be reduced.
How about trash pick up becoming a public service of the city government like sewer, water, etc. With all citizens participating, the rates would be much lower.
Free enterprise and competition works. At this moment our household only pays \$42.00 a quarter ( The Fairfax NA worked hard to gain customers for this price)
as POOR AS THE WATER DEPT RUNS THE LAST THING WE NEED IS FOR THEM TO HANDLE ANY PORTION OF THE TRASH BUSINESS.
Government has NEVER run a service (other than emergency services) better than the private sector can (and they don't run that very well). Look at EVERY situation where government has taken over a privately run system and you will see huge amounts of waste. Governments job is to provide a healthy environment for business growth, NOT take over private businesses.
Large companies are more expensive with lower service. Competition is needed to keep the big companies from control. Local areas who want to negotiate a preferred contractor should be the mode to eliminate cross competition.
leave the government out of it
I am tired of 4 different trucks up and down my streets each week. The differentiation in prices is ridiculous...even within a single company. Recycling is critical and needs to take place!! I love my trash service (Lies) but am sure if the city coops service will be as good no matter who we would be assigned.
Here's my problem: I have so little trash that I discontinued trash service a year ago and--with his approval--put my two tiny bags of trash into my neighbor's bin every week.
I believe ith a little "tweaking" the co-op plan would be very helpful.
I believe they all do a good job. The only thing is that \$20 is too high. Gas would be saved by the haulers, roads would be saved. I would not be in favor of it if the price was over \$15.
Truthfully, I'm a bit uninformed and would need more info.
Only concern with 1 hauler per area is if the service is no good, we have no choices to change service.
Having one hauler the streets would not take the beating they are today. Everyone would have the same pickup day each week therefore eliminating the sight of trash bins on the curb almost every day as they are now.
Price should be right at \$15.00 including curbside recycling - not \$20.00 or leave it alone.

<p>Not sure of the differences, each has pros and cons. Recycling should be offered and inexpensively. Concern over the usage and wear on City streets with current system. Also concerned for the small businesses. Competition might be good, but hard to compete with nation wide companies.</p>
<p>Yes, I believe we should have trash franchising, but the city's plan would charge me about \$5/mo more than I pay now. I resent paying City Hall this \$5/mo to administer the plan.</p>
<p>This has been needed for a long time. We HAVE to get all these trucks off our roads!</p>
<p>Consolidation in any form would lead to higher costs because of the absence of competition.</p>
<p>Help reduce noise in neighborhoods, limit heavy trucks and damage they cause to residential streets.</p>
<p>Current system is exploitative. I love the idea of having zones and lessening pollution as a result of less trucks on the road. Also love the added benefit of less noise pollution as well.</p>
<p>One Hauler would save the haulers money and time. It would also cut down on noise regarding 4 or 5 haulers coming to the same area. Should have a policy in place to get rid of a bad trash hauler and deal with concerns.</p>
<p>At the very least, the current system needs some change. In our neighborhood, we regularly have 2 to 3 haulers per week. This ruins the roads and drives up costs by using unnecessary fuel. I have lived in several cities, and in each there was a designated hauler for my area, if not for the whole city.</p>
<p>With so many other issues, why is the City taking time on trash haulers? This is something better left to private enterprise.</p>
<p>The city did not do a very good job with the water service having to hike the rates because they under estimated future projects. It would probably be a short time period before they hiked the trash rates. Plus you know the city will tack on a tax.</p>
<p>I don't have a definite opinion on this topic. I need more information about the pros and cons for each question.</p>
<p>Anything but the current system. I'd be happy with either a co-op or franchised trash.</p>
<p>The Co-op will take away the consumers freedom of choice. We will be forced to use the company that is assigned to our area.</p>
<p>Competition improves customer service.</p>
<p>I would be paying more for trash service under this co-op.</p>
<p>if i can get trash and recycle picked up for \$20 a month why would i be against that when i pay almost 3 times that much now without recycling service?</p>
<p>Problem is it sounds good in theory, application is problematic. Biggest issue, what is the incentive for trash company to provide good customer service if the homeowners are stuck with one company. Same regarding cost control, what is the incentive to keep the price at \$20 per month, what is the recommended rate of inflation?</p>
<p>Franchise would be nice, however, it would be difficult to put so many businesses in jeopardy.</p>
<p>I believe we have a clean city and the accountability of trash providers divided within the city will make our city cleaner. I believe jobs will be loss from the Co-OP proposal and I would like to see the individual trash providers maintain control of hiring their individual crew members with reasonable compensation and benefits.</p>